i40 Insights

Leadership 4.0
The Era of Disruption: From Surviving to Thriving

23 October 2020 Mauritius
REGISTER NOW
LEADERSHIP 4.0
CONVERGENCE, DIGITALISATION & TRANSFORMATION

1-DAY INDUSTRY 4.0
IMPLEMENTATION PROGRAMME
LEADERSHIP 4.0 MASTERCLASS
Malaysia: 10 September 2020
Mauritius : 23 October 2020

Review progress, benchmark against other successful business cases & discuss Implementation-focused Crucial Enablers with Industry 4.0 experts and industry peers.
The learning outcomes are:

- Resolve Industry 4.0 & Digitalization Implementation Issues
- Showcase successful Industry 4.0 technologies, solutions & Digitalization ecosystem
- Understand from the Interchange the latest emerging technologies, operational excellence & leadership skills to be 4.0 Ready in an expanded ecosystem
- Valuable Knowledge Exchange & Networking Platform of leadership insights, technology applications, Sandbox ideas & challenges, case studies, group discussions & practical approaches
- Assimilate from Learning Journeys through immersive experiences from Case Studies (Values/Benefits, Mistakes & Policy Support)

To remain successful in the years to come, organizations must incorporate Transformation 4.0 so that their people are able to rapidly respond to a disruptive industry environment. The time to act is NOW

Outline & Update SMART 4.0 Digital Economy Plans with alignment to Vision 2025 for Malaysia & Asia.

E: PLCsecretariat@teamsynthesis.com
W: http://www.teamsynthesis.net/PLCPortal/i40
Industry 4.0 – Fundamental Shift in the way we Live, Work & Interact

**Industry 4.0 is here and now.** Traditionally, organizations which have great leaders are more able to anticipate emerging challenges, more inspiring in leading the organizational changes and more successful in translating strategies into realities. We are living in exponential times where intensifying changes occur at an exponential speed:

a. The estimated 4 exabytes of unique information to be generated this year exceed the previous 5,000 years

b. Fortune survey found that just 10% of well-planned talent management programmes will prepare the desired **Future 4.0 Leaders**.

While jobs are destroyed, there are instances of larger job creation. The answer needs to be the triumph of hope over fear. How we respond now – the **Line in the Sand** – will baseline our future growth and successes.

Malaysia 4.0 ecosystem, in the context of IOR 4.0, Asia 4.0 & World 4.0, must respond to the megatrends of futuristic digital transformation which are causing profound shifts across all industries. Accelerated effort is required, since most companies are estimated to be at **Industry 2.5/3.0**, to focus on bridging the gap, leveraging on the unknown and yet constantly emerging and meaningful exponential technologies.

Industrial companies are transforming into fully digital enterprises, utilising big data, reducing costs on product development and placing massive emphasis on customer integration into industrial digital ecosystems (**Digital FTZ**).

Customers want a unique experience, forcing businesses to understand their individual pains and tailor products/services specific to what they need.

Successful businesses anticipate change, develop bespoke digital products in the **Digital Factory** with agility and maximise their business growth.

**Immense Leadership Impact** especially on digital readiness and competencies of leaders. Being digitally sophisticated means having:

a. digital IQ, agility/mobility leadership and culture

b. data sciences

c. innovative, customer-centric & personalized / individualized business models & collaboration (customer-specific adaptation).

Working in highly vertical-horizontal networked ways, with high risks/high rewards outcome, **Industry 4.0 Leaders** need to:

1. Understand & leverage on big data and analytics (learning & acquiring intelligence)

2. Incorporate IoT experience (multitude of integrated channels/devices to communicate & interact)

3. Leverage on dynamic mobile devices (natural effective direct information exchanges)

4. Focus on strategic value creation (leveraging on automation/robotics/additive manufacturing to work for you, thus enabling teams and organizations to think more strategically)

5. Adopt quick-to-market, cost-effective cloud usage (use cloud-based secured solutions).

With Talent Readiness less than 5%, and Organization Advanced Preparation less than 33% in a **Digital Economy** of US$500B Annual Digital Revenue and almost US$1T Annual Industrial-sector Digital Technology Investment, **Leadership 4.0** readies the employees to drive the required organisational change by changing mindset, and harnessing diversity to achieve superior performance.
Unleashing the Future
Faith Must Triumph over Hope & Fear

The TIME to ACT is Here & Now

Case Studies: covering cross-industry Customer Expectation 4.0, Sustainable Cloud Source Engagement, Women Empowerment 4.0, Beyond RPA Digitalization 4.0, ConstruTech 4.0, Governance Risk Compliance (GRC) 4.0, FinTech 5.0, AI-based IIOT Innovations, Mixed Realities Decision Making, Digital Well-Being, Learning 4.0, Living & Thriving 4.0 & Thriving Action Plan 4.0

E: PLCsecretariat@teamsynthesis.com
W: http://www.teamsynthesis.net/PLCPortal/i40
Implementation 4.0 Key Learning Outcome:

a. Resolve Industry 4.0 & Digitalization Implementation Issues
b. Update the latest state of Industry 4.0 & the Digitalization ecosystem in Mauritius/Africa
c. Understand the latest emerging technologies, operational excellence & leadership skills to be 4.0 Ready
d. Valuable networking and peer sharing of ideas and challenges
e. Learn from Case Studies (Benefits, Mistakes & Policy Support)
f. Outline 2021 Transformational Plan
With the exponential changes brought about in exponential times by the 4th Industrial Revolution, it is really going to be survival for the fittest - those who have a plan/blueprint and strategically know how to disintermediate and deliver business values in Industry 4.0 era.

Delivered with specific examples across industries including the services industries (Digitalization 4.0) and referencing insights from other industries, the impactful 1-day Implementation Masterclass will be a benchmarking-setter to the external successful I40 initiatives and a deafening wake-up call to internal leaders/stakeholders to implement the crafted I40 Plans - from awareness to execution consciousness & flawlessness. The time to act is HERE & NOW!
Call for Action to implement the crafted Industry 4.0 (I40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful I40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more I40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).

The Masterclass covered the following key implementation considerations:

a. Strategy 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
b. Process 4.0, facilitated by Team SYNthesis Global Product Head, Joyce WONG
c. Technology 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
d. Human Capital 4.0, facilitated by NEUROCLOUD
e. Action Plan 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN

With Industry 4.0 (I40) mobility-based delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

a. Current Focus & Future Trends
b. Value Driver, Challenge & Approach
c. Three Case Studies highlighting successful outcome
d. Lessons Learnt (Challenges & Insights)
e. The Humanizing Approach.

The next edition of this annual event – the 10 September 2020 I40 Implementation Masterclass - will further assist the participating companies to fine-tune their I40 implementation Plans in their endeavor to be I40-ready by 2025. The time is HERE and NOW!
Call for Action to implement the crafted Industry 4.0 (I40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful I40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more I40 success stories in its next edition on 10 September 2020 (KL) & 23 October 2020 (Mauritius).

The 1-day Industry 4.0 Implementation Masterclass was held on 26 September 2019, attended by about 30 local and international participants from all sectors and industries. Facilitated by three seasoned industry practitioners, the insights from successfully implemented I40 projects were shared, deliberated and incorporated into the best way forward to transform and create Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0 and Malaysia 4.0.

The Masterclass covered the following key implementation considerations:

a. Strategy 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
b. Process 4.0, facilitated by Team SYNthesis Global Product Head, Joyce WONG
c. Technology 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
d. Human Capital 4.0, facilitated by NEUROCLOUD
e. Action Plan 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN

With Industry 4.0 (I40) mobility-based delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

a. Current Focus & Future Trends
b. Value Driver, Challenge & Approach
c. Three Case Studies highlighting successful outcome
d. Lessons Learnt (Challenges & Insights)
e. The Humanizing Approach.

The next edition of this annual event – the 10 September 2020 I40 Implementation Masterclass - will further assist the participating companies to fine-tune their I40 implementation Plans in their endeavor to be I40-ready by 2025. The time is HERE and NOW!
Call for Action to implement the crafted Industry 4.0 (I40) Plan in the Leadership 4.0 Intermediate Masterclass drawing on successful I40 Implementation insights received local and international multi-industry participation from Mauritius, Malaysia, India and Singapore. This annual Implementation Masterclass will feature more I40 success stories in its next edition on 26 September 2019 (KL) & 25 October 2019 (Mauritius).

The 1-day Industry 4.0 Implementation Masterclass was held on 26 October 2018, attended by about 50 local and international participants from all sectors and industries. Facilitated by two seasoned industry practitioners, the insights from successfully implemented I40 projects were shared, deliberated and incorporated into the best way forward to transform and create Professional 4.0, Workforce 4.0, Process & TOM 4.0, Organization 4.0 and Mauritius 4.0.

The Masterclass covered the following key implementation considerations:

a. Strategy 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
b. Process 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
c. Technology 4.0, facilitated by Aetheis CEO, Marc ISRAEL
d. Human Capital 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN
e. Action Plan 4.0, facilitated by Team SYNthesis CEO, Chee-Peng TAN.

With Industry 4.0 (I40) mobility-based delivery mechanism, the following areas were discussed, deliberated in breakout sessions and objective evidence provided:

a. Current Focus & Future Trends
b. Value Driver, Challenge & Approach
c. Three Case Studies highlighting successful outcome
d. Lessons Learnt (Challenges & Insights)
e. The Humanizing Approach.

The next edition of this annual event – the 25 October 2019 I40 Implementation Masterclass - will further assist the participating companies to fine-tune their I40 implementation Plans in their endeavor to be I40-ready by 2025. The time is HERE and NOW!
Call for Action to craft the Industry 4.0 (I40) Plan in the Leadership 4.0 Workshop programme focusing on I40 Blueprinting received local and international multi-industry participation supported by the PMO, and arguably the largest gathering of key I40 Thought Leaders and Distinguished Speakers from Europe, Asia, USA & Africa. Follow-up 26 October 2018 Masterclass promises implementation insights for organizations that have crossed the I40 Rubicon.

The 2-day Industry 4.0 Blueprinting Conference, officiated by the Honourable Vice Prime Minister, Mrs Fazila JEEWA-DAUREEAWOO, was held on 26-27 September 2018, attended by about 200 local and international participants from all sectors and industries. About 15 Distinguished Speakers – from Europe, Asia, USA, Africa and Mauritius, and 34 local and international Panellists engaged and deliberated on the best way forward to transform and create

The Conference has 5 high interactive and intense 270-min Panel sessions covering 76 key areas of interest in the following tracks:

a. Business 4.0, chaired by Team SYNthesis CEO, Chee-Peng TAN
b. Industry 4.0, chaired by MITIA President, Dev SUNNASY
c. Technology 4.0, chaired by Harel Mallac Technologies GM, Shateeaum SEWPAUL
d. Human Capital 4.0, chaired by ex MauBank CEO, Sridhar NAGARAJAN
e. Socio-Economic Development 4.0, chaired by EDB Chairman, Charles CARTIER.

Uniquely organized with Industry 4.0 (I40) mobility-based delivery mechanism, leading local and international I40 practitioners deliberated and shared the lessons learnt from successful I40 initiatives around the world which would enable the participating companies to commence their planning activities with hindsights, insights and wisdom.

The follow-up 26 October 2018 I40 Implementation Masterclass will assist the participating companies to fine-tune their I40 implementation Plans in their endeavor to be I40-ready by 2025. The time is HERE and NOW!
Mauritius & Africa 4.0
I40 PRIMER

Line in the Sand drawn in the Leadership 4.0 Primer with enthusiastic multi-industry participation supported by key thought leaders and distinguished speakers from Asia & Africa. Follow-up 26-27 September 2018 Conference promises even greater coverage and insights

More than 100 delegates across the key industries of FSI, Hospitality, Sugar, Textile, ICT, Media, SME, Construction, Automotive, Professional Services, Education, Medical, Logistics & Transportation, Public Sector and Manufacturing participated enthusiastically and could now craft blueprints and action plans to address the impacts to Businesses, Government, Society & Individuals in Mauritius supported by adaptive leadership to be compassionate and engaging.

More than 12 Keynote and distinguished Industry Guest Speakers graced the occasion to share insights of Industry 4.0 & Digitalization, the current state of Industry 4.0 and the Digitalization Ecosystem in Mauritius as well as the Emerging Technologies, Operational Excellence & Leadership 4.0-ready skills.


Rebooting Strategic Planning in the Era of Disruption

INDUSTRY 4.0 PRIMER

13 November 2017, Mauritius
**REGISTRATION DETAILS**

Leadership 4.0 Masterclass, Mauritius 23rd October 2020
(1-day Industry 4.0 Implementation Masterclass)

<table>
<thead>
<tr>
<th>S/N</th>
<th>Participation Option</th>
<th>Fees</th>
<th>Number of Participants</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>On-premises* (physically in Mauritius)</td>
<td>Rs 18,000/pax</td>
<td></td>
</tr>
<tr>
<td>2</td>
<td>Virtual</td>
<td>USD 350/pax</td>
<td></td>
</tr>
</tbody>
</table>

* MQA-approved

**PAYMENT INFORMATION**

Please invoice my company/organisation and payment will be made prior to the start of the Course.

**PAYMENT METHOD**

The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.

Swift Code: MCBLMUMU
Account Name: Team SYNthesis (Mauritius & Africa) Ltd
Bank Account No: 000 440 851 416
Bank Name: Mauritius Commercial Bank Ltd
Bank Address: No. 9-15 Sir William Newton Street Port Louis 11328 Mauritius

**CONFIRMATION**

1. Registration is on a first-come-first-served basis
2. To confirm your registration(s), all registration form(s) must be accompanied with proof of payment

**VENUE & ACCOMODATION**

The Ravenala Attitude, Balaclava, Mauritius

Email: mice@ravenala.com Tel: (230) 204 38 20

**The organizers reserve the rights to change the venue at their discretion.**

---

**PARTICIPANT DETAILS**

<table>
<thead>
<tr>
<th>Title (Mr/Mrs/Ms/Prof/Dr):</th>
<th>Family Name (Surname):</th>
<th>First Name</th>
</tr>
</thead>
<tbody>
<tr>
<td>Organization Name</td>
<td>BRN No.</td>
<td>Designation</td>
</tr>
<tr>
<td>Organization Contact No</td>
<td>Organization Email</td>
<td>Meal Preference</td>
</tr>
<tr>
<td>Mobile No with Whatapps</td>
<td>Personal Email</td>
<td>Date of Birth</td>
</tr>
</tbody>
</table>

**ENQUIRIES & REGISTRATION**

Team SYNthesis (Mauritius & Africa) Ltd
AA Hillside Avenue, Quatre Bornes
Tel: (230) 465-0048 / 454-6730 / 5256-3090 / 454-7719
Fax: (230) 454-6730
Email: I40Secretariat@teamsynthesis.com
Mauritius: http://www.teamsynthesis.net/PLCPortal/Public/Register.aspx?id=209&type=Training
More Details (website): http://www.teamsynthesis.net/I40/

**PAYMENT POLICY** Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

**CANCELLATIONS & SUBSTITUTIONS** You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. No refund is given for any late cancellations for participants who do not show up for the course (no show). **The organizers reserve the rights to change the venue at their discretion.**