

About the Facilitator



*Principal Consultant and Master Trainer. **Visiting Fellow** with focus in leadership, organizational development & organizational effectiveness research. Multi-industry exposure with extensive travel to Australia, New Zealand, South Africa and United States of America.*

*Fifteen years with the Ford Motor Company (both locally and overseas) holding specialist and managerial positions in Organisation Planning, Personnel Administration, Industrial Relations and Training and Development. In 1982, joined the Graduate School of Business Administration, University of the Witwatersrand as Senior Lecturer in Business Administration. Teaching and research interests have been in Organisation Behaviour, Organisation Design and Development, Human Resources Development, Personnel Systems and Practices, Change Management and Leadership. Headed the Human Resources Strategy Area for five years, providing administrative and academic leadership for the general human resource disciplines at the School. He is committed to teaching and in 1992 was awarded the **Simpkins Communication Dynamics Prize** for his teaching at the School. He was awarded the South African Business Management Association medal for an academic article presented in 1992. He received the **ROI Institute Prize** for the Best Published Case Study in 2012. He still lectures at various business schools on a part-time basis. Jay holds a B.Sc(Soc), a post-graduate diploma in Human Resource Management, a certificate in Labour Law and a Masters degree in Business Leadership.*

*While at the Business School he consulted widely to organisations and institutions on strategy implementation, leadership, service, change management, human resource development and personnel systems. In 2003 was appointed a Visiting Fellow at the Rhodes University Investec Business School. In 1992 started the Covey **Leadership Centre (Southern Africa), which later became Franklin Covey Southern Africa, responsible for leadership and organizational development and organizational effectiveness research.** Left in 2004 to focus on current interests. Consulted extensively to the Banking Industry (Standard Bank Credit and Africa Divisions) on leadership, strategy implementation and team effectiveness.*

2nd Crucial Conversations 2020

1. PERSONAL DETAILS

Mrs Miss Ms Mr Title (Dr, Prof, etc) _____
First Name (s) _____ Surname _____
Company Address _____ Country _____
_____ Company _____
_____ Office Email _____
Mobile Number (WhatsApp) _____
Tel. (Incl. area code & extension) _____ PO Number: _____
Email _____ Company BRN: _____
Meal Preferences: Veg Non-veg Company VAT: _____
Signature _____ Date _____

2. PROFESSIONAL BACKGROUND

Qualifications _____ Years of Working Experience _____
Years of Management Experience _____ Additional Information _____
Professional Management Membership _____

3. REGISTRATION METHOD

Email: PLCSecretariat@teamsynthesis.com
Phone: (230) 465 0048/ (230) 454 7719
Fax: (230) 454 6730

Post: TeamSYNthesis (Mauritius & Africa) Ltd
4A Hitchcock Avenue
Quatre Bornes
Mauritius

4. MODE OF PAYMENT

(Local Delegates - Rs. 42,000, MQA Approved)

Number of participants _____
Number of participants _____
The only method of payment acceptable is via Telegraphic Transfer to the bank account of the Team SYNthesis (Mauritius & Africa) Ltd. Payment must be received 10 days before the start of the course.
 Please find enclosed a cheque for Rs. _____
 Please invoice my institution and payment will be made prior to the start of the Course.
Swift Code: STCBMUMU
Account Name: Team SYNthesis (Mauritius & Africa) Ltd
Bank Account No: 610 301 0003 7432
Bank Name: State Bank of Mauritius
Bank Address: State Bank Tower
1 Queen Elizabeth II Avenue
Port Louis , Mauritius
Cheque should be drawn to the order of Team SYNthesis (Mauritius & Africa) Ltd

5. INFORMATION & DISCLAIMER

PAYMENT POLICY

Payment is due in full at the time of registration. Full payment is mandatory for event attendance.

CANCELLATIONS & SUBSTITUTIONS

Once registration form is received by Team SYNthesis and invoice issued to participants, payment is expected. You may substitute participants at least 5 working days prior to the beginning of the Course. Cancellations will be refunded only if made in writing at least 10 days prior to the beginning of the Course. In lieu of the preceding cancellations, participants can be transferred to the next Crucial Conversations session but such transfer is allowed ONCE only regardless of the period of notice. No refund is given for any late cancellations or for participants who do not show up for the course (no-show or partial show). The Organizers reserve the rights to

REGISTRATION DEADLINE

The duly filled Registration form together with payment should reach the Team SYNthesis (Mauritius & Africa) Ltd by Friday, Ma 2020. (Tel: (230) 4547719/(Fax)4546730

VENUE & ACCOMODATION

The African Leadership Centre
4A Hitchcock Avenue
Quatre Bornes